

step 1

click on dropdown



Search by Email or Order ID

All Sources ▾

Filter



Email

Source

Added

Step 2

Home

Messages

Products

Feedback

Reviews

Sent

Reports

Help

lira  m



Marketplace



Time period: 1 week

■ Sent Messages ■ Amazon Orders

200

175

150



Settings

Marketplaces

Blacklist



Order Search

Logout

rs

step 3

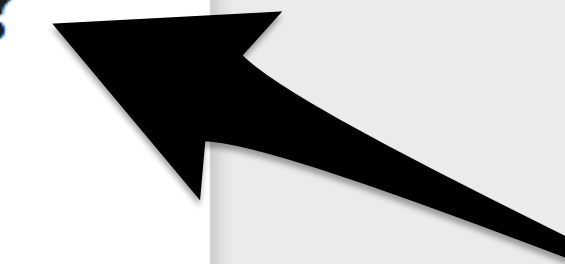
click the ?

Search by Email or Order ID

All Sources

Filter

?



Buyers will be added to this blacklist if:

- They click 'Unsubscribe' in an email
- You manually add them here
- You send an email to **blacklist@feedbackgenius.com** with the buyer's email address or order ID anywhere in the subject or body of the message

Fwd all emails from amazon to this email to add to blacklist

CLOSE

click on gmail settings

 Streak ▾



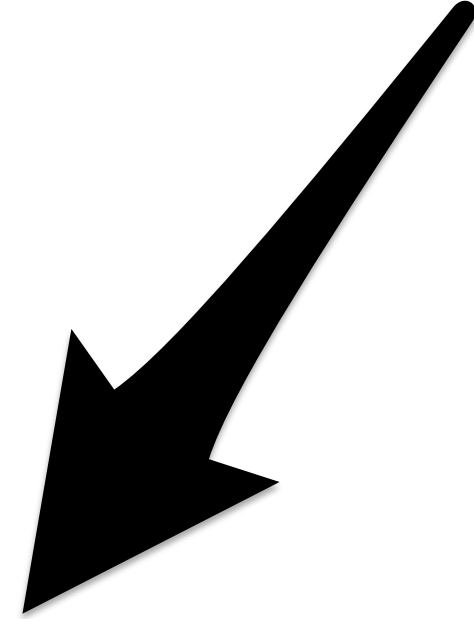
1–50 of 19,391



g confirmation code from Gmail to allow your mail to be

6:34 pm

enter the black list email as fwd address



Settings

[General](#) [Labels](#) [Inbox](#) [Accounts](#) [Filters and Blocked Addresses](#) [Forwarding and POP/IMAP](#) [Chat](#) [Labs](#) [Offline](#) [Themes](#) [Streak Settings](#)

Forwarding:
[Learn more](#)

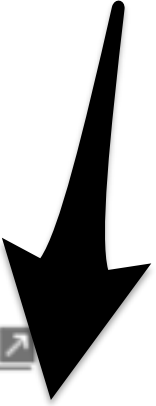
Disable forwarding

Forward a copy of incoming mail to and

[Add a forwarding address](#)

Tip: You can also forward only some of your mail by [creating a filter!](#)

click dropdown and select create a filter



Your message to a buyer could not be delivered

 **Amazon.com** <auto-communication@amazon.com>
to me ▾

4:40 PM (2 hours ago) ☆



Dear Seller,

We were unable to deliver the message you sent for order [113-] because the buyer has chosen to opt out of receiving unsolicited messages from sellers.

However, even if a buyer has opted out of unsolicited messages, if you need to send them a message critical to completing his or her order, you can do it using Buyer-Seller Messaging:

1. Go to [Manage Orders](#).
2. Click the buyer's name in the list, which will take you to [Buyer-Seller Messaging](#).
3. Select "Additional Information Required" as your subject, write your message, and click **Send**

If you tried to respond to a buyer and received a message that the buyer has opted out of unsolicited seller messages, please respond to the buyer on the original message thread (instead of starting a new thread) and make sure that his or her original message is included in your reply.

For your reference, the following messages are considered "critical" to complete the order:

- Product customization questions
- Delivery scheduling
- Issues with a shipping address

The following messages are "not critical" to complete the order:

- Requests for seller feedback or customer reviews
- Order, shipment, or delivery confirmations
- Proactive customer service (for example: product manuals, tips for using the product, FAQs, suggestions if something goes wrong)
- Out of stock or delay notifications and offers of alternate products (please cancel the order instead)

from:(auto-communication@amazon.com)

Filter



From

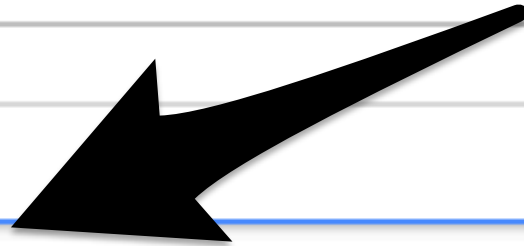
auto-communication@amazon.com

To

Subject

Has the words

buyer has chosen to opt out of receiving unsolicited



Doesn't have

Has attachment

Don't include chats

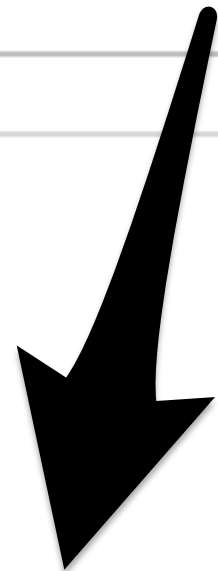
Size

greater than ▾

MB



[Create filter with this search »](#)





from:(auto-communication@amazon.com) buyer has chosen to opt out of rece

[« back to search options](#)



When a message arrives that matches this search:

Skip the Inbox (Archive it)

Mark as read

Star it

Apply the label: **Choose label...**

Forward it to: **black[REDACTED]kgenius.com**

[add forwarding address](#)

Delete it

Never send it to Spam

Always mark it as important

Never mark it as important

Categorize as: **Choose category...**

Create filter

[Learn more](#)

Note: old mail will not be forwarded

